



# 2005 AIM SEMINARS At-a-Glance

It is well known that higher productivity, improved job satisfaction, wellness, and professional and personal growth contribute to organizational success. Since 1980, AIM (Attitude, Insight, Motivation) Seminars has been dedicated to strengthening these cornerstones of achievement for Native American organizations and individuals.

This year's seminars offer tools, techniques and inspiration to help your organization excel:

## PRODUCTIVITY & JOB SATISFACTION

### TEAM BUILDING & MOTIVATION

This interactive workshop strengthens each individual, improves communication, and establishes an atmosphere of positive work habits that leads to productivity and job satisfaction. ~*Denise Alley*

### POSITIVELY OUTRAGEOUS CLIENT SERVICE

Workshop participants learn how to gracefully take charge in difficult situations and with difficult clients. Discover new and invaluable ways to turn angry clients into happy ~ and loyal ~ ones. ~*Denise Alley*

### MAKING FRIENDS WITH TIME

*"There aren't enough hours in the day." "I simply don't have enough time." "Hurry up! We'll be late." "Can't you see I'm busy?"* If you hear ~ or say ~ these phrases often, this workshop will free you. It helps you make friends with time so it can work *for* you. Participants learn how to organize their lives more efficiently to help eliminate time-related stress. ~*Cheyenne Autumn*

### WORDS HAVE POWER!

*"Sticks and stones may break my bones, but words can never hurt me!"* How untrue! The words we choose ~ or exclude ~ give us an enormous capacity to hurt or to heal. The right words can empower those whose lives you touch ... or limit or damage others' self esteem. This powerful workshop offers participants communications skills using practical techniques, including role-playing. ~*Cheyenne Autumn*

